

Dalton Holley

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PROFESSIONAL EXPERIENCE

Amazon Web Services

Technical Account Manager

Atlanta, GA

June 2024–Present

- **Enhanced Workload Efficiency:** Provided expert guidance on AWS best practices and implemented tailored solutions, achieving up to a 30% improvement in workload efficiency for enterprise clients, positively impacting their operational timelines.
- **Optimized Client Cloud Costs:** Delivered up to 65% cost reduction for client accounts by analyzing spending patterns and implementing workload optimization strategies, saving clients over \$1,000,000 in annual costs.
- **Subject Matter Expertise in AWS Storage Solutions:** Served as a go-to expert in AWS Storage services, providing advanced support and insights on Amazon S3, EBS, and EFS for enterprise clients. Actively contributed to the Technical Field Community by sharing best practices, troubleshooting complex issues, and collaborating on service improvements, enhancing storage reliability and performance across multiple client environments.
- **Certs:** Solutions Architect Associate, AI Practitioner

United States Navy Reserves

Information Systems Technician Petty Officer First Class

Varying Locations

December 2020–Present

- **Maintained and Supported Mission-Critical Systems:** Ensured the operational readiness of administrative and communications systems for the unit by conducting regular maintenance, updates, and troubleshooting. Delivered rapid technical support to resolve issues, minimizing downtime and enhancing overall mission efficiency and system reliability.
- **Senior Enlisted Leader and Mentor:** As the senior enlisted IT specialist, provided strategic guidance and mentorship to junior personnel, fostering technical growth and readiness within the unit. Led training sessions, implemented process improvements, and ensured adherence to best practices, enhancing team cohesion and operational efficiency in support of mission-critical goals.

EDUCATION

Georgia Institute of Technology

Master of Science in Computer Science - Artificial Intelligence

Skills: Python, Pandas, TensorFlow, Scikit-Learn

Atlanta, GA

August 2024–August 2026

Georgia Southwestern State University

Bachelor of Science in Computer Science

Honors: Summa Cum Laude

Americus, GA

January 2022–May 2024